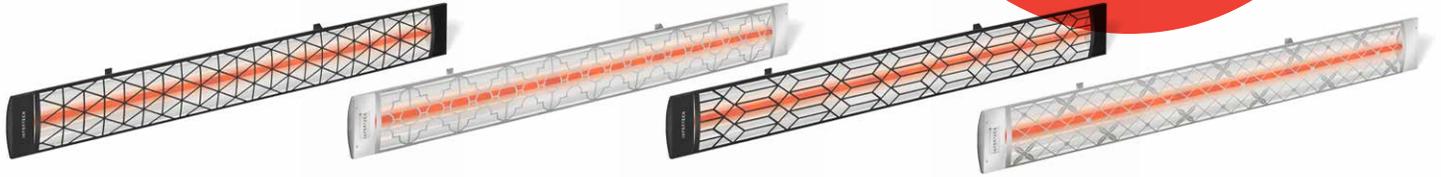


Motif Collection:

FAQs

MOTIF:
“A distinctive and recurring form, shape, figure, etc., in a design.”



1/ Why is Infratech introducing the Motif Collection

Infratech believes in listening to the “Voice of the Customer.” We have been told from our Dealers that some people like the aesthetics of a fascia over the heater element.

2/ How many choices are available in the Motif Collection?

One size, one style does NOT fit all. That is why Infratech has always been about choice. The Motif Collection will have four distinct Decorative Fascias tying into today’s most relevant architectural styles, Contemporary, Mediterranean, Traditional, and Craftsman. The four styles are available in black and stainless Steel for both our 39" and 61" heaters.

3/ Do the Decorative Fascias reduce the effective heat?

We all know that infrared energy heats objects, not the air. Regardless of what competitors say, it is physics and a fact; when you put anything between the source of infrared energy (the heating element) and the person, it will affect the desired comfort. That is why Infratech engineered our Motif Collection to minimize the loss of heat when compared to other heaters on the market that have covers.

4/ Do the clearance requirements alter by adding the Decorative Fascia?

No.

5/ What colors are available and is there an upcharge for the colors?

Infratech will only be producing our two most popular finishes, Stainless Steel and Black. We will not be offering the Motif Collection in the other seven standard colors we offer in heaters and flush mount frames.

6/ Which Infratech heaters will be compatible with the Motif Collection?

The Collection is engineered, designed, tested, and approved for the C & CD Series heaters, but they will fit on the W & WD Series; they will not work with the Slimline Series (NOT for use with Infratech Flush Mount Frames).

7/ Can the Motif Collection be used in a recessed application?

No, not for use with Infratech Flush Mount Frames.

8/ How do I order a Motif Heater?

There are two different ways to order the Motif Collection. The first is as a complete heater, which includes the C or CD-Series body, the decorative fascia of your choosing, and 90-degree end covers. The second way is an upgrade kit, which includes the decorative fascia of your choosing and the appropriate 90-degree end covers.

9/ Are these UL/CUL approved?

Yes.